

STANDARD WARRANTY

Congratulations on your purchase of a PERFORMANCE INNOVATIONS rebuilt performance transmission. We have taken many steps to ensure you of a quality remanufactured unit from core selection, precise machining, quality parts and assembly to final inspection and testing. This document covers the Standard Warranty supplied by PERFORMANCE INNOVATIONS to the original purchaser. Installation and use of the products described in this warranty constitutes agreement with and acceptance of all terms of the warranty. This warranty provides coverage for defects in materials and workmanship provided by the manufacturer.

1. WARRANTY COVERAGE

- a. **TERMS:** Passenger cars and trucks up to and including 1 ton are covered for a period of 36 months or 100,000 miles, whichever comes first.
- b. There is no provision for towing, rental car, or shipping.
- c. Fluids will not be reimbursed
- d. There is no provision for labor reimbursement

2. EXCLUSIONS:

- A. This warranty does not cover damage resulting from incorrect installation, tamper, abuse, low fluid level, incorrect fluid, unreasonable use, mistreatment, neglect, negligence, or accidental breakage.
- B. PERFORMANCE INNOVATIONS will not be held liable for death or injury to a person or property, or any incidental or consequential damages resulting from the use of its products. Such damages include, but are not limited to damage to transmission, engine components or other associated parts, cost of capital, telephone, and freight charges, sales tax on any parts or repairs, or any customer claims of damages.
- C. This warranty is not transferable
- D. All warranty claims will be issued as a credit to the original purchaser. There will be no cash refund given for these credits.

3. CUSTOMER/INSTALLER RESPONSIBILITIES (void if not followed)

- E. Proper factory installation procedures must be strictly followed. Refer to shop manuals or attached information.
- F. Proper maintenance as per vehicle manufacturers guidelines must be followed
- G. Warranty form and Pressure sheet **MUST** be returned to Performance Innovations within 10 DAYS OF INSTALLATION. We **MUST** have a complete warranty certificate on file to validate any claim.

4. CLAIMS PROCEDURE

- e. In the event your vehicle needs repair, first contact Performance Innovations. When calling have all warranty information available, along with your current vehicle mileage. **YOUR CLAIM CAN NOT BE PROCESSED WITHOUT THIS INFORMATION.** Before repairs are made, you must obtain proper authorization from a Performance Innovations representative. Any repairs made without prior authorization will be denied.
- f. All parts, including complete assemblies, must be returned to Performance Innovations for inspection before any credit is issued.
- g. Vehicle owners must bear the cost of any repairs not covered.

5. GENERAL

- h. This warranty is between the original purchaser and Performance Innovations and is not transferable.
- i. If Performance Innovations should elect to replace your unit, the replacement unit shall be considered to be a repair and does not extend the warranty beyond that issued with the original unit.

6. APPLICABLE LAW AND VENUE FOR LEGAL ACTION

This limited warranty allocated the risks of product failure between Performance Innovations and the original owner as authorized by uniform commercial code and the applicable laws. In the event of any legal action to enforce the terms of the warranty, the customer agrees that the laws of the state of North Carolina shall govern such action, that the courts of the state of North Carolina shall have exclusive jurisdiction for such action, and that the venue shall be in New Hanover County, North Carolina.

Invoice # _____ Invoice Date _____
 Delivery Date _____ Unit # _____
 Vin # _____ Unit Type _____
 Vehicle Make _____ Model _____ Year _____
 Install Mileage _____

Vehicle Owners:

Name _____
Address _____
Phone # _____

Installers:

Name _____
Address _____
Phone # _____

I have read and I understand the terms of the warranty

Vehicle Owners Signature _____

Installers Signature _____

